



RIPTA workers clear the snow at the East Side Tunnel in Providence.

## **RIPTA Employees Rise to the Challenge During Winter Storm Hernando**

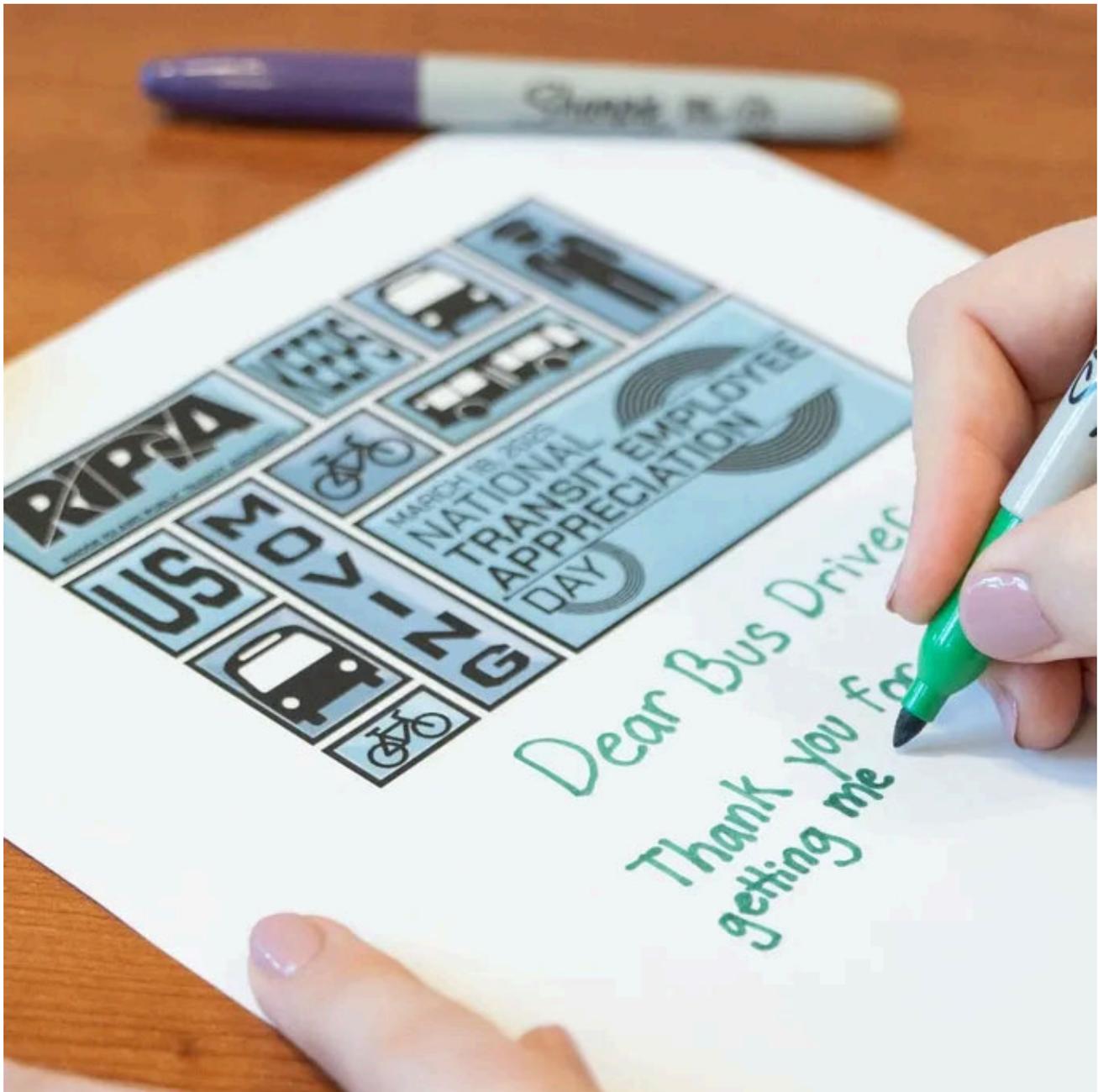
In the wake of Winter Storm Hernando, we extend our deepest gratitude to the dedicated RIPTA employees who worked around the clock to clear snow, prepare vehicles, restore facilities, and safely reinstate service across the state.

From operators and mechanics to utility crews, facilities staff, dispatchers, and support teams, their commitment ensured that our system could get back up and running as quickly and safely as possible. Their hard work, especially during challenging conditions, demonstrates the resilience and teamwork that define this organization.

We also want to sincerely thank our passengers for their patience and understanding during service suspensions and delays. Severe winter weather impacts everyone, and we appreciate the community's cooperation as we prioritized safety and worked to restore reliable service.

Together, we weathered the storm and kept Rhode Island moving.

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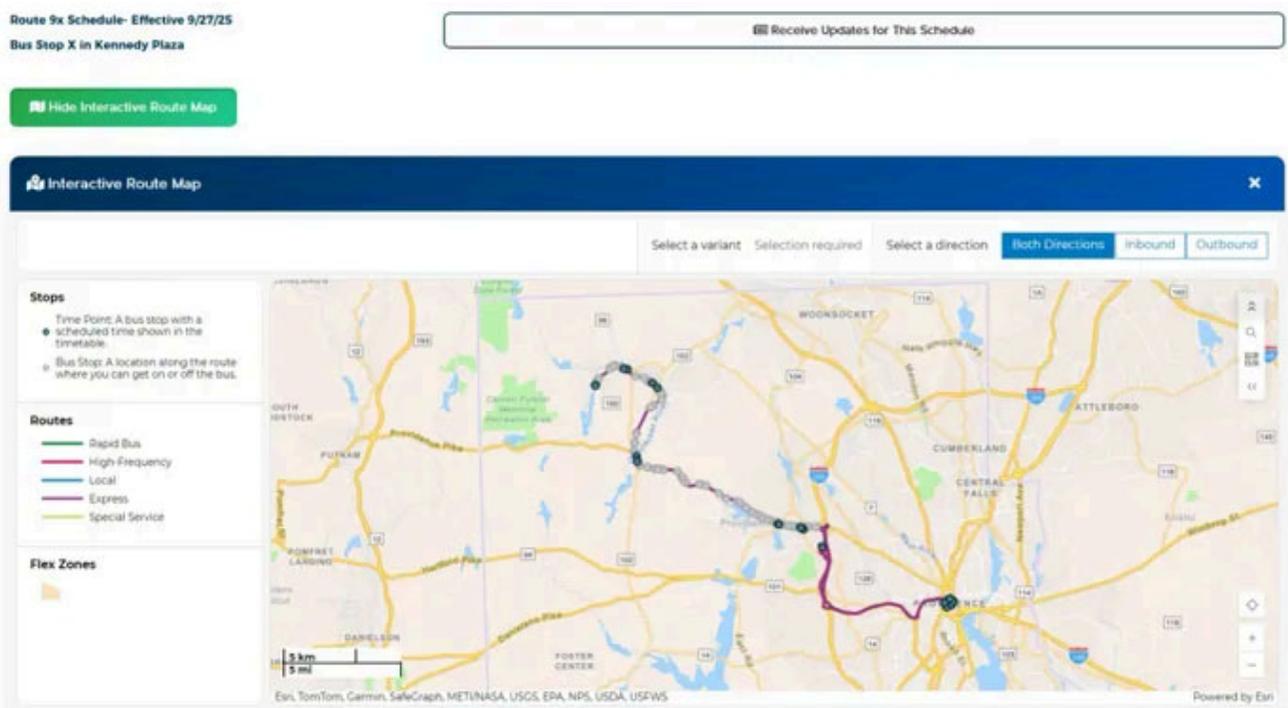
Close-up of hands writing a thank you letter for a bus driver underneath a RIPTA-themed collage.

# Celebrate RIPTA Employees on National Transit Employee Appreciation Day!

On Wednesday, March 18, RIPTA joins transit agencies nationwide in celebrating National Transit Employee Appreciation Day, a day to recognize the hardworking employees who keep Rhode Island moving. From bus operators and maintenance crews to customer service staff and dispatchers, these employees provide an essential service to our communities every day. Join us in saying "thank you!"

Visit [RIPTA.com/thanks](https://www.ripta.com/thanks) to download, print and sign a Transit Employee Appreciation Day card to pass out to your favorite bus driver or RIPTA employee. Transit Employee Appreciation Day cards will also be available to pick up at Kennedy Plaza and the Pawtucket-Central Falls Transit Center beginning on Monday, March 16, 2026. You can also share a shout-out on social media using #ThanksRIPTA.

Public transit is about people, and RIPTA employees go the extra mile to serve the community. Let's take a moment on March 18 to acknowledge their hard work and dedication.



A screenshot of a new interactive route map.

## New Interactive Route Maps Now Available

RIPTA.com has a new feature! Each route schedule page on the website, including Flex service, now includes an interactive map. After selecting the **magnifying glass icon** in the top right corner of the map, passengers can easily search for an address to see how close their home, workplace, or destination is to a bus route.

For Flex service, riders can also enter an address to confirm whether it is located within a designated Flex Zone.

This new tool makes planning trips on both fixed-route and Flex services easier and more convenient than ever.

To access the feature, select “**Show Interactive Route Map**” on any route schedule page.

A yellow rectangular graphic with a dark blue border. At the top, the text "DRIVE YOUR CAREER FORWARD" is written in a dark blue, sans-serif font, slanted upwards. Below it, the words "NOW HIRING" are written in a large, bold, white, sans-serif font with a dark blue outline. In the center, there is a dark blue rectangular box containing the text "JOIN OUR TEAM!" in white, followed by a white bus icon. Below this box, a dark blue rectangular box contains a list of three bullet points in yellow: "• GROWTH ORIENTED", "• OUTSTANDING BENEFITS", and "• VARIETY OF CAREER PATHS". In the bottom right corner, the RIPTA logo is displayed, consisting of the letters "RIPTA" in a stylized, blue, sans-serif font, with the full name "RHODE ISLAND PUBLIC TRANSIT AUTHORITY" in a smaller, dark blue font underneath.

RIPTA "Now Hiring" graphic.

## Drive Your Career Forward: Join Our Team!

RIPTA is an established organization that offers career growth and excellent benefits including a pension plan.

We're currently hiring for the following positions:

- Mechanic
- Utility Worker
- Paratransit Operator

**RIPTA Offers:**

- Competitive Wages • Pension Plan • Health Benefits • 457 Deferred Comp • Dental Coverage • Optional Life Insurance • Vision Coverage • Paid Vacation and Personal Time • Flexible Spending Account • Paid Sick Time • Uniform Allowance

Visit [RIPTA.com/careers](https://www.ripta.com/careers) for more information

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Woman holding a Wave card in front of a RIPTA bus.

## Photo ID Road Trips for RIPTA's Reduced Fare Bus Pass Program

RIPTA's Photo Identification staff will travel to communities throughout the state to process Reduced Fare applications for qualified seniors and individuals with disabilities who are unable to get to our office in Kennedy Plaza. Staff also provides travel training.

Reduced Fare Photo ID Wave cards cost \$10 and are valid for two years. Replacement cards are \$20.

[Click here](#) to view the schedule for upcoming RIPTA Photo ID Road Trips.

RIPTA staff will process Photo ID Wave card applications at the following locations:

- **WARWICK** Thursday, March 12 • 10 AM - 12 PM | Pilgrim Senior Center | 27 Pilgrim Parkway
- **NEWPORT** Thursday, March 26 • 10 AM - 12 PM | William Donovan Manor | 19 Chapel Street

For information on how to qualify for RIPTA's Reduced Fare Program for Seniors and People with Disabilities, call (401) 784-9500, ext. 2012 or visit [RIPTA.com/ReducedFare](http://RIPTA.com/ReducedFare).

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Rider Alert Graphic.

## SERVICE ALERTS

### Detours

[Pawtucket St. Patrick's Day Parade - Saturday, March 7](#) | Routes 1, 76, 78 and the R-Line will be on detour from 9 AM to 1 PM; Roosevelt Avenue will be closed during this time.

[Newport St. Patrick's Day Parade - Saturday, March 14](#) | Routes 60, 63 and 67 will be on detour.

[West Warwick St. Patrick's Day Parade - Sunday, March 15](#) | Routes 13 and 23 will be on detour.

[Providence St. Patrick's Day Parade - Saturday, March 21](#) | Routes 50, 56, and 57 will be on detour.

Visit [RIPTA.com/alerts](https://www.ripta.com/alerts) for details on upcoming detours.

705 Elmwood Avenue, Providence, RI 02907 [unsubscribe](#)