



RHODE ISLAND PUBLIC TRANSIT AUTHORITY

HEADING TO THE ST. PATRICK'S DAY PARADE IN NEWPORT? RIDE RIPTA!

Head to Bus Stop Q in Kennedy Plaza and hop on the Route 60 (Providence/Newport) line! For only \$2.00, we'll take you safely to Newport. You can tweet, text or play Words With Friends all the way to Newport! No need for you to worry about driving or paying any tolls!



Ripta To Alter Bus Routes In Newport On Saturday, March 17, 2012 For St. Patrick's Day Parade

RIPTA will detour bus routes in Newport on Saturday, March 17, 2012 to accommodate the St. Patrick's Day Parade. For details, click here.



Marketing@ripta.com.

CALLING ALL APP DEVELOPERS!

RIPTA launched the brand-new www.RIPTA.com on February 9, 2012. If you haven't seen it yet, check it now! To go with our new web site, we need cool mobile apps. Are you interested in creating a mobile app for RIPTA? Then we'd love to hear from you! Please e-mail

KUDOS TO ADA PARATRANSIT SERVICE

RIPTA is striving to become a model for accessible public transportation, offering service that is safe, dependable and inclusive to all our



customers, including those with disabilities. The Americans with Disabilities Act (ADA) requires public transit operators to provide paratransit services for eligible people with disabilities that prevent use of general public transportation all or some of the time. RIPTA's ADA Paratransit Service is a specialized, door-to-door transport service for people with disabilities who are not able to ride fixed-route public transportation.

This may be due to an inability to:

- board, ride or disembark independently from any readily accessible vehicle on the regular fixed-route system
- access existing accessible fixed-route transportation because that transportation is not available at the needed time on that route
- get to boarding/alighting locations of regular public transportation

Below is a letter we received from Richard Winkler expressing his gratitude for the ADA Paratransit Program; the program changed his mother's life.

Dear Sir/Madam:

I am writing on behalf of my mother to express her sincere appreciation in being a part of your Paratransit Service. Before being accepted into your program, my mother would infrequently use various ambulance services such as Med-Tech to get her to various appointments. The process for doing so was both cumbersome and expensive. It was also very difficult to get my mother's long wheelchair into tight quarters. As a result, we very sparingly chose opportunities to have my mother venture out of her home. This fact most definitely negatively impacted her mood and her overall dissatisfaction with being cooped up in the house.

Thankfully, as a result of your service, my mother has a new lease on life. She can go to restaurants, movies, shopping and just about anywhere she wants to go with only 24 hours notices. This is not only exciting to her, it is also comforting to all family members who now see opportunities to expand her life in ways we never could have previously afforded.

Your reservation system, attending staff and promptness are simply wonderful. We cannot thank you enough for what you have done for our mother and what

you also do for a great many other RI citizens. You deserve great praise for this program and we tell everyone we can how much we appreciate all that you do.

Sincerely,

Richard Winkler

For more information on The RIde Program, an umbrella service that provides transportation for individuals with disabilities and seniors based on the eligibility requirements of several state programs including ADA Paratransit Service, visit here.



AARP State Director Kathleen Connell learns how to ride RIPTA.

RIPTA AND AARP TEAM UP FOR "HOW TO RIDE RIPTA WORKSHOPS" FOR RHODE ISLAND SENIORS

Earlier this month, RIPTA announced the launch of the "How to Ride RIPTA Workshop" series, created for the state's senior community. Officials from RIPTA and AARP joined with

Representative Scott A. Slater (Democrat- District 10, Providence) to launch this series at the West End Community Center, 109 Bucklin Avenue, Providence on March 5, 2012 at 10:00am.

This free How to Ride RIPTA Workshop program, developed by AARP and RIPTA, is designed to empower the senior community to mobilize and remain independent. RIPTA will teach seniors the basics of using public transportation. All attendees of this travel training program will receive a free step-by-step "How to Ride Guide." This guide contains information on how to read a bus schedule, fares, senior discounts and more. RIPTA Photo ID staff will be on site to process Senior/Disabled Bus Passes for qualified applicants.

"Encouraging mobility among older Rhode Islanders is very high on AARP's agenda," said AARP State Director Kathleen Connell. "Getting out and about is good for people's heath, but it also reduces isolation – which is something that takes its toll on many seniors. Getting more people to use public transportation begins with simply guiding some through those first tentative steps. We are very pleased to be working with RIPTA to educate the public and to promote the use of what is a very fine public transportation system."

Bus Pass Program for Seniors and People with Disabilities

RIPTA offers a special Bus Pass Program that provides Reduced Fare and No Fare Bus Passes for qualified seniors and people with disabilities. Bus passes are available to seniors and other qualified individuals with valid documentation.

Seniors and people with disabilities may ride for half-price with a RIPTA Reduced Fare Pass. They pay full fare during RIPTA peak service hours (7am – 9am and 3pm – 6pm) on weekdays and pay half fare all other times when they present a RIPTA Reduced Fare Pass or Medicare Card. Qualifying low income seniors and people with disabilities may ride free of charge with a RIPTA No Fare Pass. Bus passes for seniors and people with disabilities will cost \$21.25 in 2012 and are valid for 5 years.

The next "How to Ride RIPTA" workshop is scheduled for May 4, 2012 at the West Warwick Senior Center.

To schedule a How to Ride RIPTA Workshop at your venue, please call Cristy Raposo at 784-9500 x.242.

Click here to download your free How to Ride RIPTA Guidebook.

RIPTA'S SERVICE CHANGES TO TAKE EFFECT SATURDAY, MARCH 31, 2012

RIPTA will implement service changes effective Saturday, March 31, 2012. RIPTA makes regular service adjustments in response to seasonal changes, passenger use and other contingencies.

These service changes are major and include rescheduled trip times to improve on-time performance. In addition, trip frequency has decreased on Route 52 Branch/Bryant University after 5:30pm and on Route 55 Admiral/Providence College after 7:30pm.

Passengers are strongly encouraged to check new schedules for how service changes may affect them. They may also pick up the leaflet entitled Winter Service Changes Effective March 31, 2012 that is available at Kennedy Plaza.

The following routes will be affected by the Saturday, March 31, 2012 service changes:

- 6 Prairie/R.W. Zoo
- 11 Broad Street/99 Pawtucket
- 13 Arctic/Washington
- 14 West Bay
- 26 Atwells/RI College
- 28 Broadway/Hartford
- 30 Arlington/Oaklawn
- 40 Butler/Elmgrove
- 50 Douglas Ave.
- 52 Branch/Bryant University
- 54 Lincoln/Woonsocket
- 55 Admiral/Providence College
- 66 URI/Galilee
- 71 Broad Street (Pawtucket)
- 76 Central Ave.

For schedules and more information, passengers may call 401-781-9400, or visit www.ripta.com



RIPTA AND PAWSOX TEAM UP FOR EARTH DAY

The Pawtucket Red Sox are offering an exclusive deal to Clear Channel radio listeners. Listeners will receive an exclusive offer to purchase PawSox tickets - 6 tickets for \$25.00! The receipt for this exclusive deal will also act as a "Ticket" for four people to ride RIPTA for free on April 22,

2012. With this receipt, listeners will be able to ride any RIPTA bus to Kennedy Plaza for FREE! There will be a separate bus at Kennedy Plaza that will take listeners to and from Mc Coy Stadium for the game. Stay tuned for more details!









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