



### Don't Forget to Share Your Opinion!

RIPTA is reminding the public that there are just a few days left before our online Customer Satisfaction Survey closes on May 6th! Please take a few moments to let us know how you think we're doing. Passengers and non-passengers are invited to share their thoughts, and survey participants can choose to enter our drawing for a prize pack that includes a 10-ride pass. The survey is available in English and Spanish.

For more information, [click here](#).

RIPTA is participating in the annual survey along with other transit authorities working with the American Bus Benchmarking Group to establish best practices for our industry.

### How Are We Doing?



**WE WANT TO HEAR FROM YOU!**

**Take the Customer Satisfaction Survey!  
You'll be entered to win a 10 Ride Pass & More!**

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### RIPTA Interim CEO Honored

Congratulations to our Interim CEO Amy Pettine for being named "Woman of the Year" by the Rhode Island chapter of an international professional organization for women in transportation, WTS. Ms. Pettine, who has also served as RIPTA's Executive Director of Planning, was honored for her commitment to public transit and career excellence. She was also recognized

because of willingness to mentor other women in the transportation industry and leading by example.




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## A Good Listen

Nice audio essay on a passenger's perspective of riding the bus aired recently on NPR. Give it a listen:

<https://bit.ly/2r5CMvR>.

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## RIPTA IN THE COMMUNITY

### TOUCH A TRUCK – AND A BUS!

Children LOVE big vehicles – monster trucks, fire trucks, bulldozers and more!

The upcoming “Touch A Truck” events give children the opportunity to get up close and personal with these BIG vehicles! We’re giving your little ones the chance to sit behind the wheel of a bus and see what the view is like from a driver’s perspective. Join RIPTA at the following Touch A Truck event:



#### **East Providence Area Chamber of Commerce 12th Annual Touch-A-Truck**

1011 Waterman Avenue, East Providence, RI

Saturday, May 5 • 9:30AM – 2:00PM

Details here: <http://www.eastprovidenceareachamber.com/touch-a-truck>

#### **Woonsocket Rotary Days 4TH Annual "Touch A Truck Festival"**

Our Lady Queen of Martyrs, 1409 Park Avenue, Woonsocket, RI

Saturday, May 5 • 10AM – 3PM

Details here: <https://www.facebook.com/WoonsocketRotaryDays/>

## Central Falls Touch-A-Truck

Higginson Park, 10 Higginson Avenue, Central Falls, RI  
Saturday, May 19 • 10:30AM – 2:30PM

## Bike to Work Day – Friday, May 18

National Bike to Work Day is an annual event across the United States and Canada that promotes the bicycle as an option for commuting to work. Leading up to Bike to Work Day, national, regional, and local bicycle advocacy groups encourage people to try bicycle commuting as a healthy and safe alternative to driving by providing route information and tips for new bicycle commuters.

Rethink your ride. RIPTA's Commuter Resource RI is hosting an entire WEEK of fun leading up to Bike to Work Day. Find out where our team will be and help us celebrate this healthy, environmentally friendly, and fun way to commute to work. Let us show you how easy it is to bring your bike when you ride RIPTA!

[Check back here](#) for details.

## SERVICE ALERTS

### PROVIDENCE RHODE RACE PREPARATION – SATURDAY, MAY 5



Routes 14, 27, 28, 56, 57, 60 and 66 will be detoured all day and night to accommodate preparations for the Providence Rhode Races. Bus stops will be temporarily relocated during this time.

[Details here.](#)

### PROVIDENCE RHODE RACES – SUNDAY, MAY 6

Routes 1, 6, 17, 19, 21, 27, 28, 30, 31, 33, 34, 35, 50, 51, 54, 55, 56, 57, 60, 66, 72, 78, 92 and the R-Line will be detoured from the first trip of the day until 4pm to accommodate the Providence Rhode Races. Bus Stops V, W and Y will be temporarily relocated during this time.

[Details here.](#)

### AQUIDNECK ISLAND POLICE PARADE – SUNDAY, MAY 6

RIPTA will detour Routes 60, 63 and 67 from 9am to 3pm to accommodate the annual Aquidneck Island Police Parade.

[Details here.](#)

## **GASPEE DAYS CELEBRATION – SATURDAY, MAY 26 – MONDAY, MAY 28**

RIPTA will detour Route 3 (Warwick Ave.) to accommodate the Gaspee Days Celebration.

[Click here](#) for details.

## **ANNUAL NORTH PROVIDENCE MEMORIAL DAY CELEBRATION & PARADE – MONDAY, MAY 28**

RIPTA will detour Route 50 (Douglas Avenue) to accommodate the North Providence Memorial Day Celebration & Parade.

[Click here](#) for details.

## **RIPTA CELEBRATES MEMORIAL DAY, MONDAY, MAY 28**

RIPTA will operate all regular fixed-route bus service on a Sunday/Holiday schedule Monday, May 28 in observance of Memorial Day. RIPTA offices, including the Photo Identification and Ticket Sales Offices in Kennedy Plaza, will not be staffed on Memorial Day. Also, the Flex Service reservation line (1-877-906-FLEX) and the Ride reservation line (461-9760) will not be staffed on the holiday.

[Click here](#) for details.



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