



No CDL? No Problem!

RIPTA offers PAID training! RIPTA van drivers start at \$25.33 per hour PLUS benefits!

JOB FAIR

RIPTA is hosting a job fair on **Tuesday, April 9, 2024, from 10am to 3pm** at RIPTA

headquarters located at 705 Elmwood Avenue, Providence. Interested applicants are encouraged to stop by or apply online at **[RIPTA.com/careers](https://www.ripta.com/careers)**. All new bus operators receive up to 8 weeks of paid training, including commercial driver license (CDL) education and certification.

RIPTA Offers:

- Competitive Wages
- Pension Plan
- Health Benefits
- 457 Deferred Comp
- Dental Coverage
- Optional Life Insurance
- Vision Coverage
- Paid Vacation and Personal Time
- Flexible Spending Account
- Paid Sick Time
- Uniform Allowance

Visit [RIPTA.com/careers](https://www.ripta.com/careers) for more information.

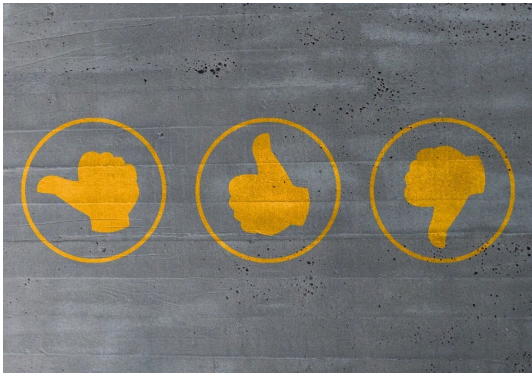
Can \$10,000 change your life?

Earn while you learn! RIPTA offers **PAID CDL TRAINING** - that's a \$10,000 value!

STARTING AT **\$25.33** PER HOUR

RIPTA.COM/JOBS

RIPTA
RHODE ISLAND PUBLIC TRANSIT AUTHORITY



Tell Us How We're Doing!

RIPTA wants to know how satisfied riders are with their bus service!

You're invited to take our annual **Customer Satisfaction Survey**, available starting **Monday, April 8** through Sunday, May 5, 2024.

Whether you take the bus every day, or hardly ever, we want to hear from you! The feedback we receive from our annual survey helps RIPTA understand what we are doing well and where we need to direct future resources to improve our transit system.

Each participant will be eligible for the chance to win a RIPTA prize pack, which includes \$70 of bus fare value on a Wave account.

[Click here](#) to take the survey in English or Spanish.

Proposed Service Changes Update

Last month, RIPTA announced that proposed service changes, originally scheduled for April 6, 2024, would be postponed. This delay allowed RIPTA staff to further evaluate routes and make necessary adjustments to lessen the impact on passengers. Additionally, RIPTA is closely monitoring the effects of the recent increase in driver wages aimed at attracting and retaining new drivers.

After careful deliberation, RIPTA revised some of the previously proposed service changes in order to minimize disruptions for passengers. While some of these revised changes will result in reduced overall service levels, essential connections will still be maintained. RIPTA will conduct public hearings as required to present these revised service changes.

All input from the public at the hearings will go to RIPTA's Board of Directors along with RIPTA staff recommendations. The Board will vote on the proposed service changes at its next Board meeting. If approved, service changes would go into effect on Saturday, June 15, 2024.

PUBLIC HEARING SCHEDULE

Monday, April 8, 2024

Providence Foundation

30 Exchange Terrace, Providence
Times: 12pm – 2pm & 5pm – 7pm

Monday, April 15, 2024

West Warwick Public Library
1043 Main Street, West Warwick
Times: 12pm – 2pm & 5pm – 7pm

Thursday, April 18, 2024

Pawtucket Public Library
13 Summer Street, Pawtucket
Time: 5pm - 7pm

For more information on these proposed changes, passengers can visit [RIPTA.com/PublicHearings](https://ripta.com/PublicHearings).

2024 No Pollute Commute Bike Challenge

Get ready to challenge yourself and bike to work as much as possible this May during Bike to Work Month with RIPTA’s No Pollute Commute Bike Challenge!

Starting May 1, 2024, this month-long bike challenge will encourage Rhode Islanders to reduce carbon emissions by riding their bikes to work. It’s free to participate! Start by [creating an account here](#) today! The more bike trips you record during the month of May, the more chances you have to win!



Bike Buddies Wanted!

We’re currently recruiting volunteers to show newbies how to get started biking to work for our upcoming challenge! Interested? Email commuter@ripta.com or call 401-784-9575 today. We’ll hook you up with a “No Pollute Commute” t-shirt and other cool RIPTA swag.

Employee Spotlight

Armando Ferreira, Ride Paratransit Lead Coordinator

Throughout Armando's career in different industries, he has excelled at leading a team and connecting

with customers. Armando is now the Lead Coordinator in RIPTA's Ride paratransit dispatch division where he assists drivers and other Ride dispatch coordinators. He started at RIPTA two and a half years ago as a dispatcher himself, communicating with drivers out in the field, talking to passengers over the phone, and coordinating in emergency situations. If there is an issue with your van, you know Armando is helping to solve it!



Armando's skills developed during his previous career in retail management continue to serve him well— he has been directing employees and keeping customers happy for the past forty years. Before coming to RIPTA, he worked as a manager for a sporting goods store. After that, he enjoyed traveling to different states opening up new stores for a music retailer. But don't ask him to play a song for you – “I can't carry a tune,” laughs Armando. Later he got into the transportation business where he worked at First Student, a student transportation company.

Traveling for work brought Armando all around the country, and although he has lived in Florida, Louisiana, and New Jersey, he is certain that Rhode Island is home. Originally from the Azores, he plans on going back to the beautiful Portuguese islands this summer where he can't wait to enjoy the fresh local seafood, wine, and cheese. In his spare time, Armando golfs with his wife.

What's his favorite thing about working at RIPTA? “I like the people that I work with,” Armando says. “And it's different every day,” he adds. “It's not your typical office environment”. While the work may change day to day, Armando can always count on the comradery from his fellow coworkers. After all, RIPTA is in the business of people – and that's perfect for a people-person like Armando.

RIPTA Photo ID Bus Pass Road Trips

RIPTA's Photo Identification staff will travel to communities throughout the state to process bus pass applications for qualified seniors and individuals with disabilities who are unable to get to our office in Kennedy Plaza. Staff also provides travel training.



RIPTA staff will process Photo ID bus passes at the following location:

NARRAGANSETT

Thursday, April 11 • 11am-1pm
Narragansett Senior Center
53 Mumford Road

NORTH KINGSTOWN

Thursday, April 18 • 11am-1pm
North Kingstown Senior Center
44 Beach Street

BRISTOL

Thursday, April 25 • 11:30am - 1:30pm
Benjamin Church Senior Center
1020 Hope Street

Photo ID bus passes cost \$10 and are valid for two years.

[Click here](#) to view upcoming RIPTA Photo ID Road Trips.

For information on how to qualify for RIPTA's Bus Pass Program for Seniors and People with Disabilities, customers can call (401) 784-9500, ext. 2012 or visit [RIPTA.com/ReducedFare](https://www.ripta.com/ReducedFare).

DETOURS

Wickenden Street Makers Market - Saturday, April 27
Route 92 will be on detour from 9am-7pm

East Side Tunnel Closure: Now - September

Routes 1, 32, 33, 34, 40 and 61x are on detour through mid-September. [Click here to watch a video](#) on where you should board!

Visit [RIPTA.com/alerts](https://ripta.com/alerts) for details on upcoming detours.



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