



## REGULAR SERVICE ON PRESIDENTS DAY

Just a reminder that RIPTA is running a regular schedule on Presidents Day, Monday, February 15, 2021. [Click here](#) to view a list of legal holidays that RIPTA will observe in 2021.



## NEW PROTECTIVE BARRIERS INSTALLED FOR DRIVERS

Passengers may notice something different when they board the bus these days now that RIPTA has finished installing new, protective barriers for drivers. Located next to the driver's seat, the barriers include a clear, polycarbonate window for communication with customers. They are intended to provide protection against possible assaults on drivers and also to help shield operators from exposure to COVID-19. (There are a few older buses

that will soon be retired that did not have the barriers installed.) Over the past few years, protective barriers for drivers are becoming more common in the transit industry as a way of creating a distinct, safe space for operators and improving security.

## DON'T CHASE THE BUS

The safety of our passengers and employees is one of our top priorities, which is why we want to remind you of some safety tips.

**1. Never chase a bus.** RIPTA encourages you to arrive at your bus



stop 5 minutes before the scheduled departure time. If you're late to your bus stop, wait for the next bus. Running after a bus can pose serious safety risks to you and those on board. Bus drivers cannot and will not stop after they start driving away from a bus stop.

**2. Do not cross in front of the bus.** After you leave the bus, wait until the bus has completely departed before crossing. Letting the driver leave first helps them stay on schedule and keeps you safe.

**3. Do not step off the curb as the bus approaches.** Stepping into the street is dangerous for you and the driver. The driver will pull up to the curb so that you can safely board.

[Click here](#) to watch our Be Safe safety video featuring local Hip Hop lyricist and creator [Jon Hope](#).



## LOVE YOUR SELFIE CONTEST

Show us you love  
Wave – and you could  
win big!

Send in your best selfie  
photo with your Wave card  
or with one of our Wave  
bus shelter advertisements  
to [marketing@RIPTA.com](mailto:marketing@RIPTA.com).

Enter your Wave selfie for  
a chance to win \$70  
loaded onto your Wave  
account! Deadline will be

Sunday, February 28, 2021 by Midnight. Good luck and we can't wait to see your selfies!

Winner will be chosen at random and announced early March.

## GET A WAVE CARD – FOR FREE!

**We're switching over to Wave  
– and it's time for you too!**

**As of today, February 1, 2021,  
RIPTA will no longer sell fare  
products online or at the  
Ticket Vending Machines in  
Kennedy Plaza and the  
Newport Transportation and  
Visitors Center.**



**If you're still paying your bus  
fare with cash or a paper fare  
product, it's time for you to get a Wave card or download the Wave mobile  
app. [Click here](#) to watch a video on how to ride with Wave!**

The **Wave smart card** is a permanent, rechargeable card used to pay your bus fare that you can easily manage online. It is plastic and embedded with a special computer chip that keeps track of the value of the card. To request a FREE smart card, visit [wave.ripta.com](http://wave.ripta.com) or call 784-9500 x2012.

The **Wave mobile app** lets you quickly buy bus fares on your phone. When ready to board the bus, open the app, and scan it under the validator. To download the app, search for "RIPTA Wave" in Google Play and Apple app stores.

### **What are the benefits of Wave?**

Pay only \$2 for ONE HOUR of unlimited rides! Simply load value onto your account and the Wave reader will deduct \$2 from your stored balance when you tap your card or scan your app when you board.

- Earn As You Go. You no longer have to purchase a Day Pass or Monthly Pass upfront. Each ride gets you closer to earning a Day or Monthly Pass.
- Set up Auto Reload option. This feature allows you to set up Stored Value or pass products to automatically reload to your Wave when your Stored Value runs low. You choose how much Stored Value or which pass product you want to set up to Auto Reload.
- You never have to remember exact change. The fare amount is deducted from the stored value every time you ride.
- Secure ticket purchasing with your credit or debit card.
- Never lose your fare! Account balance and passes can be easily transferred if your registered Wave smart card or your phone is lost or stolen.
- More durable than traditional paper passes.
- Board the bus faster.



## SCHOLARSHIP OPPORTUNITY

Agile Mile, our transportation demand management (TDM) partner, is offering a scholarship program with the mission of supporting students of color studying urban planning and computer science. People of

color are currently underrepresented in TDM, and the hope is that these scholarships will help improve diversity in our industry. Scholarships also include a one-year membership in the [Association for Commuter Transportation](#). For more information on this amazing opportunity, [click here](#).

## COMMUTE WITH ENTERPRISE – NOW WITH \$60 OFF PER MONTH!



When you ride together, you're helping the environment by using less fossil fuels and reducing commuter pollution.

### Why Commute with Enterprise?

- Save \$60 per person monthly for vanpooling through RIPTA's subsidy
- Recent model SUV, crossover or van with optional amenities, like WiFi
- 24/7 roadside assistance
- Comprehensive physical and liability insurance
- Month-to-month flexibility

[Click here](#) to learn more.



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