

Rhode Island Public Transit Authority

Civil Rights Complaint Form

RIPTA is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, national origin, or other protected characteristics, as provided by Title VI of the Civil rights Act of 1964, as amended, and other civil rights statutes such as Equal Employment Opportunity laws and the Americans with Disabilities Act. **Complaints must be filed within 180 days from the date of the alleged discrimination.**

The following information is necessary to assist us in processing your complaint. If you require any assistance in completing this form, please contact Customer Service by calling (401) 781-9400. The completed form must be returned to RIPTA via e-mail: jwilliford@ripta.com OR mailto:705 Elmwood Avenue, Providence, RI 02907, ATTN: Compliance Officer.

PERSON COMPLETING FORM:

Your Name:	Phone:	Alt. Phone:	
Street Address:	City, State, Zip Code:		
Accessible Format Requirements: Large PrintAudioTD	DOther		
Are you filing this complaint on your own behalf? Yes No If No, please describe your relationship with the person for whom you are filing this complaint:			

AGGRIEVED PERSON OR GROUP FOR WHOM YOU ARE FILING THIS COMPLAINT:

Name:	Phone:	Alt. Phone:
Street Address:	City, State, Zip Code:	
Do you have permission from this aggrieved party to file this complaint on their behalf? Yes No		

ALLEGED DISCRIMINATION:

Which of the following best describes the basis of the alleged discrimination? (Select all that apply)

Race	Disability
Color	Veteran Status
National Origin (Limited English Proficiency)	Retaliation
Religion	Other
Sex/ Sexual Orientation/ Gender Identity	
Age	Date of alleged discrimination:

Complete reverse side of form

Please describe the alleged discrimination incident. Please provide as much detail as possible: route number, date and time of day, bus number, names and contact information for witnesses, including RIPTA employees involved, if available. Explain, in detail, what occurred and whom you believe was responsible. Please attach more pages if additional space is required. You may provide any additional written documentation or other information deemed relevant to this complaint.



Complete next page of form

Have you previously filed a civil rights complaint with this agency? ____ Yes ____ No

If Yes, please provide the date, brief description and the resolution of the complaint:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State Court?

If Yes, please provide the following information:

Agency:	Contact Name:
Street Address, City, State & Zip Code:	
Phone:	

I affirm that I have reviewed and read all of the information provided on this form and any attached documentation and attest that it is all true to the best of my knowledge, information and belief.

Complainant's Signature

Date

Print or Type Name of Complainant

Date Received:	
Received By:	

Additional page if needed: