



A group of blocks contains transit-themed icons, including 'RIPTA' and 'National Transit Employee Appreciation Day.'

Celebrating Rhode Island's Transit Employees

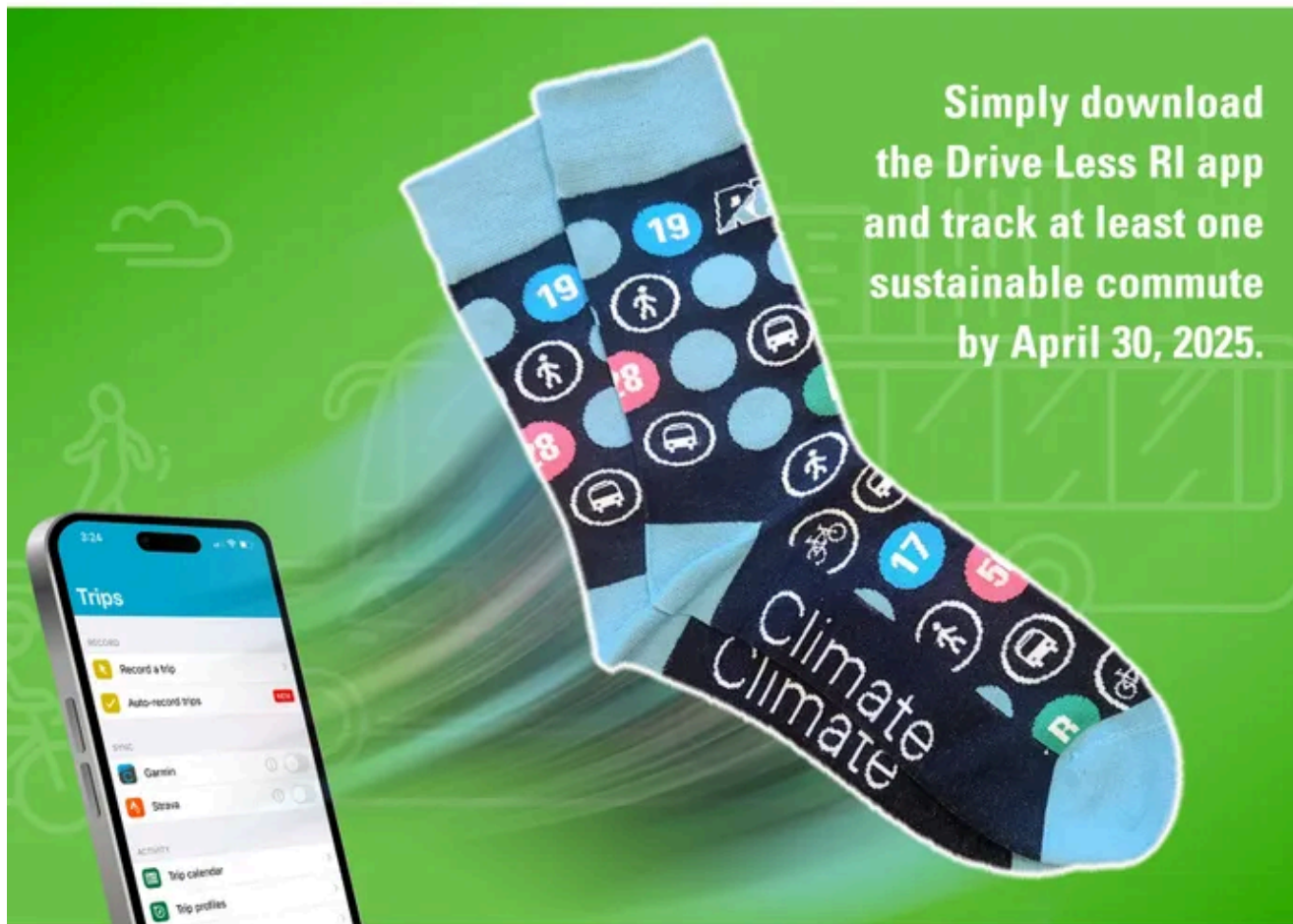
RIPTA proudly marked [National Transit Employee Appreciation Day](#) on March 18 by honoring the dedicated individuals who keep Rhode Island moving. Riders shared thank you cards and kind words with their favorite drivers, offering a glimpse into the appreciation felt for the reliable, friendly service they experience every day.

The recognition extended all the way to the State House, where **Representative David Morales** introduced a resolution officially proclaiming March 18, 2025 as "Transit Employee Appreciation Day" in Rhode Island, highlighting the essential role of transit professionals in supporting economic mobility, public health, and environmental sustainability. Several RIPTA employees were welcomed to the House floor, where **House Speaker Joseph Shekarchi** offered public thanks for their service and dedication.

With more than 800 employees, RIPTA is proud to be part of a public transportation network that connects communities and serves Rhode Islanders. We thank everyone who took part in showing appreciation for our incredible transit workforce!

[Click here](#) to view RIPTA's National Transit Employee Appreciation Day video featuring employees from across all departments.

WIN CUSTOM RIPTA SOCKS!



Transit themed socks appear to fly out of a smart phone, which has the Drive Less RI app open.

Win Custom RIPTA Socks – Just by Logging Your Green Trips!

Get rewarded for making sustainable choices! Download the [Drive Less RI app](#) today and start logging your bus, carpool, train, biking, and walking trips.

Why Use Drive Less RI?

- Track Your Savings – See real-time money, miles, and emissions saved.
- Earn Rewards – Redeem points for restaurant deals, retailer discounts, and event tickets.
- Win Prizes – Enter monthly gift card drawings just by logging trips!
- Sync with Garmin & Strava – Automatically track walking and biking miles.

Were you already using the Commuter Resource RI app? No worries—[Drive Less RI](#) is the new and improved version! Most devices will update automatically, but if you still see the old app, just download the latest update.

How to Win RIPTA Socks

To celebrate the launch, RIPTA is giving away custom transit socks to Drive Less RI app users who live or work in Rhode Island! To enter, simply download the Drive Less RI app and track at least one sustainable commute by April 30, 2025. You're automatically entered to win.

Start logging today at DriveLessRI.com!

Effective March 2025

SYSTEM MAP

MAPA DEL
TRANSPORTE PÚBLICO

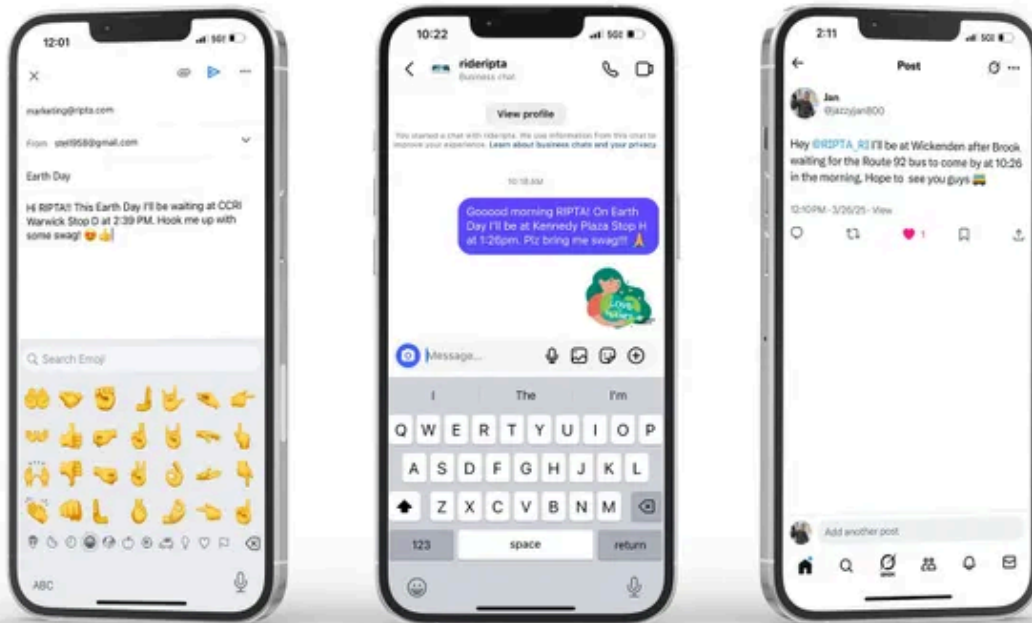




An image of a lighthouse overlooking a sunset with text that reads: 'Effective March 2025. System Map. Mapa del Transporte Público.'

System Map Update

We've refreshed our statewide system map to make it easier than ever to navigate RIPTA's routes! The updated map is now available online. [Click here](#) to view or download your copy. Prefer a printed version? No problem! Call our Customer Service team at 401-781-9400 x2012 or email CustomerService@RIPTA.com to request a mailed copy.



Three phones displaying messages sent from riders with their bus stops and times.

Celebrate Earth Day – Ride RIPTA for a Greener Future

This Earth Day, take a step toward sustainability by choosing public transportation! Riding RIPTA helps reduce traffic congestion, lower greenhouse gas emissions, and decrease your carbon footprint. Buses are one of the most eco-friendly ways to travel, using less fuel per passenger than individual cars. Plus, with convenient routes across Rhode Island, it's an easy way to get where you need to go while doing something good for the planet.

Let us know which bus stop you'll be at on Earth Day, and you might get a surprise! Email marketing@ripta.com, Tweet or Bluesky us using **#EarthDayRI** with your bus stop location and time. Our transit ambassadors will be out and about surprising a few lucky riders with swag!



A bike buddy smiles while standing with his bike.

Mark Your Calendar for Bike to Work Month – Become a Bike Buddy!

Pedal like our climate depends on it! The 2025 No Pollute Commute Bike to Work Challenge is rolling out this May, and we want YOU to join the movement. Whether you're a seasoned cyclist or a newbie looking for guidance, this is your chance to make Rhode Island a greener state—one bike ride at a time!

Want to Be a Bike Buddy? We're looking for volunteers to mentor new riders. Sign up today and score a free No Pollute Commute t-shirt and RIPTA swag! Email commuter@ripta.com for more information.

Ready to ride? Visit [RIPTA.com/BikeToWork](https://ripta.com/BikeToWork) to learn more.



Image of RIPTA Employee, Karen McKenna.

Employee Spotlight : Karen McKenna, Senior Accountant

For the past 15 years, Karen McKenna has been a cornerstone of RIPTA's Finance Department. As a Senior Accountant, she oversees accounts payable and receivable, processes federal grant payments, and works closely with Human Resources and Payroll to manage employee and retiree benefits.

Karen's journey to RIPTA was built on decades of hard work and determination.

Before joining the agency, she spent 30 years in the webbing manufacturing industry, working her way up to Controller while attending night school to earn her BS in Accounting from Providence College— all while raising a family. After her previous position was eliminated, she saw a newspaper ad for an opening at RIPTA and decided to take a chance. She says, “From day one, I felt welcome in RIPTA’s Finance Department. The biggest hurdle upon arrival here was adjusting to the computer system and its quirks.”

Now eligible for retirement, Karen has no plans to step away just yet. “People always ask, ‘Aren’t you thinking about retiring?’ But I love my job,” she says. “I enjoy the work, and I just don’t see a reason to stop yet. I consider it a blessing that I ended up here.”

For Karen, it’s the people at RIPTA who have made all the difference. “Over the years, I’ve been extremely fortunate to work with so many wonderful people,” she says. “I can honestly say I love my coworkers. Everyone helps each other out, even across departments.”

That sense of community extends beyond just her colleagues as her own family is part of it too. Karen’s son also works at RIPTA just down the hall from her, something that brings her immense joy. “It makes me so happy to see him loving his job as much as I love mine,” she shares. “Knowing he’s found a place where he’s engaged and fulfilled, it means the world to me.”

Karen has also built strong friendships through RIPTA, including a group of fellow retirees she now travels with. “This year, we’re going on a Viking River Cruise, and we’re also heading to the Canadian Rockies,” she shares. “It’s nice to have people to travel with.”

When she’s not working or exploring new destinations, Karen can often be found at the Providence Performing Arts Center, where she’s held season tickets for over 25 years, or singing with the East Providence chorus. At home, she shares her space with her 14-year-old rescue dog, who is never far from her side.



Image of woman with a "How to Ride Guide for Seniors" booklet in front of her.

Photo ID Road Trips for RIPTA's Reduced Fare Bus Pass Program

RIPTA's Photo Identification staff will travel to communities throughout the state to process Reduced Fare applications for qualified seniors and individuals with disabilities who are unable to get to our office in Kennedy Plaza. Staff also provide travel training.

Reduced Fare Photo ID Wave cards cost \$10 and are valid for two years. [Click here](#) to view upcoming RIPTA Photo ID Road Trips.

RIPTA staff will process Photo ID Wave cards at the following locations:

WEST WARWICK Thursday, April 3 | 10am-12pm | West Warwick Senior Center | 145 Washington Street

WARWICK Thursday, April 10 | 10am-12pm | Narragansett Senior Center | 53 Mumford Road

BRISTOL Thursday, April 17 | 10am-12pm | Benjamin Church Senior Center | 1020 Hope Street

PAWTUCKET Thursday, April 24 | 10am-12pm | Leon Mathieu Senior Center | 420 Main Street

For information on how to qualify for RIPTA's Reduced Fare Program for Seniors and People with Disabilities, customers can call (401) 784-9500, ext. 2012 or visit [RIPTA.com/ReducedFare](https://www.ripta.com/ReducedFare).



Rider Alert Graphic.

DETOURS

Route 92 will be detoured on **Saturday, April 26** from 8:30am to 7pm to accommodate the [Wickenden Street Merchants Festival](#).

Visit [RIPTA.com/alerts](https://www.ripta.com/alerts) for details on upcoming detours.

705 Elmwood Avenue, Providence, RI 02907 [unsubscribe](#)